

## TERMS AND CONDITIONS

1. All prices are subject to change without notice and are not binding.
2. Title and Property of products supplied by BRADY TTILE IMPORTS PTY. LTD. To the buyer shall not pass to the buyer until payment in full has been received by Brady Tile Imports Pty. Ltd.
3. All holds are for 24 hours ONLY and will be deleted unless advised.
4. All processes are Ex Store – Any liability on our part shall cease as soon as the consignment is handed over to the carrier. Materials shall be shipped at addressee's risk and consequently any complaints about such breakages or negligence as many occur shall be inadmissible. Any arrangement made with forwarding agents shall at all times be deemed to have been made for and on behalf of the purchaser who has hitherto ratified and endorsed any relevant act on the part of our company.
5. Warranty shall be limited to first grade materials, subject to a 5% tolerance in each case. Materials of other grades shall not be covered by any warranty whatever for direct or indirect damage or loss occasioned to the purchased.
6. All due dates are quoted by way of reference only; any delay in shipments, interruptions of delivery, total or partial suspension of deliveries shall not constitute any entitlement to indemnification or damages.
7. Any complaint concerning quantity, quality and/or type of material(s) must be received within 8 days from date of shipment. The purchaser shall undertake to make any part subject to complaints available for inspection with a view enabling the defects concerned to be verified. Any claims for material already laid will not be accepted.
8. The purchaser shall in no circumstances be entitled to return material(s) without our express written authority, in sound condition and original packaging (full cartons only) – 20% surcharge will apply on all returns.
9. To save disappointment Brady Tile Imports advise to please check for stock availability or next date of shipment.
10. Brady Tile Imports will take all care in packaging orders but are not liable for errors on selection or quantity for pallets being delivered direct to site, i.e. the retailer is responsible for accuracy of correct quantity and selection. It would also be advisable that the end user is made aware of their responsibility to check that the correct product has been supplied, before installation.
11. Please note, we may offer exclusivity on various stocked products in some areas.
12. The colour, shade or shades of all tiles varies some degree from piece to piece, from each production run to run. At least several pieces from the same production run should be reviewed whenever possible to determine acceptable colour shade variations. Any questions or concerns about your tile selection should be clarified prior to installation.

ANSIA137.1 American Standards differences in tone.

V1 = Uniform Appearance

V3 = Moderate Variation

V2 = Slight Variation

V4 = Substantial Variation